



Policy Name: Refund		Date of Approval: June 11, 2022		Effective Date: June 11, 2022	
Approved by: Board of Directors		Prepared by: Finance Committee		Replaces Previous Versions: March 24, 2017	
Review Cycle: Annually					
Responsible: Board of Directors- Finance		Accountable: Board of Directors		Consulted: Board of Directors	
				Informed: HNO Members	

POE Camp

45 days prior to the camp – full refund minus \$30 administration fee

44 days to 16 days prior to the camp - 50% refund

15 days or less prior to camp- No refunds permitted unless doctor's note stating the player is injured and cannot participate. In the case of the doctors note the refund would be minus \$30 administration fee.

H.C. Learning Lab

No refunds will be provided for Learning Lab courses (Coach 1-2, Development 1, Safety Person, Officiating and Checking).

Clinics

Coach 1, Coach 2 and Development 1 – Full refund up until 24 hours before the clinic start date minus a \$30 administration fee

Officiating Clinics & Recertification In Person Clinics - Full refund up until 24 hours before the clinic start date minus a \$30 administration fee

Officiating Clinics & Recertification Online Clinics – No refunds will be provided for online courses

**If someone accidentally registers for the wrong clinic or registers twice, the refund will be minus the \$30 administration fee and we must be informed 24 hours before the clinic start date or no refund will be issued*

Skills Camps

Full Refund minus \$30 administration fee up to 14 days before the date of the skills camp Less that 14 days and up to 24 hours before the skills camp a 50% refund will be issues Less that 24 hours before a skills camp no refund will be issued

****Refunds will be issued within 30 days****